

Commonly Asked Questions About Our Guest Homes at Woodloch Springs

What provisions are provided (coffee, tea, paper goods, cups etc.)? Each house is completely ready upon arrival. The beds are made and there are towels in each bathroom. There are plenty of dishes, glasses, pots and pans. Housekeeping will start you with a packet or two of coffee, some soap for the dishwasher, a roll of paper towels and tissues, toilet paper and shampoo & conditioner in each bathroom.

Where is check-in? What time is check-in? What time is check-out? You can arrive at any time and check-in at either Woodloch Pines or The Clubhouse at Woodloch Springs. We request that all houses associated with the wedding are available as soon as possible, but they are not guaranteed to be ready until 5pm. Check-out is 11am unless otherwise stated.

How many "keys" are issued? Key cards can be made for everyone in the house.

Can all guests access resort activities, such as go-carts, bumper boats etc.? All guests will receive an activity bracelet at check-in that will allow them to use our facilities and take part in our activities.

Do all houses come with a fully equipped kitchen, including coffee maker, microwave etc.? Yes. Also washer/dryer, iron/ironing board, gas fireplace and gas grill. In many houses, there are hair dryers in each bathroom, but not in all.

What are the meal options? No meals are included. Meal options are: The Country Store Deli (no reservations required), Woodloch Pines Main Dining room (reservations required) or dining at Woodloch Springs (reservations requested). Reservations can be made by calling 1-800-784-3466.

How many beds are in each bedroom? Each bedroom sleeps 2; there is either a king bed, queen bed or 2 twins that can be kept apart or pushed together to make a king. Each house also has at least one queen-size pullout couch.

Do you have cribs or cots available? We have large, metal cribs available for \$20 per stay and rollaways are provided at no additional charge. You can request either when making your reservation.

Can guests stay on the pullout couch? Yes. There's no additional charge as long as all bedrooms are filled, but we would need their names so they can receive a key and activity bracelet.

Is there housekeeping services available for more than one day? Housekeeping would be an additional charge, which depends on the size house you're in. We offer light housekeeping which includes light dusting, making beds, loading dishwasher, picking up garbage and straightening up. The prices range from \$50-\$90 and this is a one-time cleaning. We also have full housekeeping service available. The prices range from \$75-\$150 per day.

Do guests that share a house have to stay for the same number of nights? No. You only pay for the nights you stay.

Is there street parking by the houses or is it strictly in the driveways? Parking is mostly in the driveways, but depending on the location, there could be additional space.